

MEDICAL FAQS

I have medical bills for my child(ren) that insurance won't cover. What do I do?

It is very important to read and understand your current Court Order. Court Orders require each parent to pay a portion of any uninsured medical expenses. Some orders require a party to pay the entire uninsured medical bill before seeking reimbursement from the other parent. When presenting medical expenses to the other parent, you must provide supporting documentation including itemized billing statements and insurance payment documentation. If the parent has not paid their portion of the bill within 28 days, you can request enforcement of the uninsured medical expenses by filing the forms with the Friend of the Court office. Do not "stockpile" bills as they must be turned in to the Friend of the Court within certain timeframes or they will be rejected. Forms and instructions are available at the Friend of the Court office.

My child(ren)'s bill is being sent to collections. What can I do?

The Friend of the Court can only assist in the collection of a party's court ordered portion of a bill. The Friend of the Court cannot prevent medical service providers from taking collection activity against a party.

The other parent is not providing health insurance for our child(ren). What can I do?

It is important to read and understand the health insurance provision(s) or your Court Order to see if the other parent is required to carry Dependent Health Care Coverage. Most orders require parents to provide health care insurance if it is available as a benefit of employment at a reasonable cost. If the other party has health insurance available and has not provided coverage for the child, you may request assistance from the Friend of the Court.

Do I have to appear for medical enforcement hearings if I am the party seeking collection?

Yes. Both parties are required to appear and testify at any hearing regarding disputed medical bills. Failure to appear may result in your claim being dismissed.

The other party is carrying insurance but will not give me an insurance card. What can I do?

In some instances you may be able to contact the insurance carrier directly to obtain an insurance card. If you are unable to obtain a card yourself, you may request assistance from the Friend of the Court.

My employer will not enroll my child(ren) under my insurance without a notice from the court. What can I do?

Contact the Friend of the Court Medical Support Enforcement Unit for assistance in getting the child(ren) enrolled.

The other party is keeping insurance checks intended for the medical service provider. What can I do?

You may obtain, complete, and submit the forms for reimbursement of uninsured medical expenses. You will be required to provide proof of treatment, an itemized billing statement, and an insurance provider's statement of the amount they paid to the other party for these services. The medical service provider's billing office may be able to assist you in obtaining insurance payment information.

My employer received a notice to enroll my child(ren) in my insurance and I can't afford it. What can I do?

Most orders require parents to provide health care insurance if it is available as a benefit of employment at a reasonable cost. If you believe that the cost of the insurance is excessive, you can request a review of the cost of the insurance. Put your request in writing and include documentation from the employer showing your wages and the cost of the insurance.